



Republika e Kosovës
Republika Kosova/Republic of Kosovo

Qeveria-Vlada-Government

Ministria e Ekonomisë, Punësimit, Tregtisë, Industrisë, Ndërmarrësisë dhe Investimeve Strategjike
Ministarstvo Ekonomije, Zapošljavanja, Trgovine, Industrije, Preduzetništva i Strateških Investicija
Ministry of Economy, Employment, Trade, Industry, Entrepreneurship and Strategic Investments

No. 01/09
Prishtina, 18.05.2020

The Minister of Economy, Employment, Trade, Industry, Entrepreneurship and Strategic Investments, pursuant to Articles 119.7 of the Constitution of the Republic of Kosovo, Articles 37.2.7, 49.1.12 and 59 of Law No. 06/L-034 on Consumer Protection and Articles 13 and 17.8.1 of Law 04/L-176 on Tourism, in accordance with the article 11 of the Law No. 06/L-113 on Organization and Functioning of State Administration and Independent Agencies, Article 8.1.4 and item 3 of Annex 7 of the Governments Regulation No. 05/2020 on Areas of Administrative Responsibility of the Office of the Prime Minister and Ministries, as well as taking into account the Government's Decision 01/09 of March 13, 2020, issues this:

ORDINANCE
for the postponement of tourist services

- 1.** Tourists entities are **ordered**, that through vouchers or equivalent documents, enable:
 - 1.1. postponement until 31 December 2021, of tourist prepaid or reserved services for the tourists who were unable to travel due to COVID 19 pandemic;
 - 1.2 replacement of packages with the packages of the same or higher quality to the consumers whose tourist packages have been cancelled due to COVID 19 pandemic, and in case and if packages are replaced with lower quality packages, consumers should be reimbursed for the price difference.
- 2.** This ordinance shall enter into force on the day of signature.

Rozeta Hajdari

Acting Minister

Sent to:

- Secretary General
- Tourism Department
- Legal Department
- Archive